



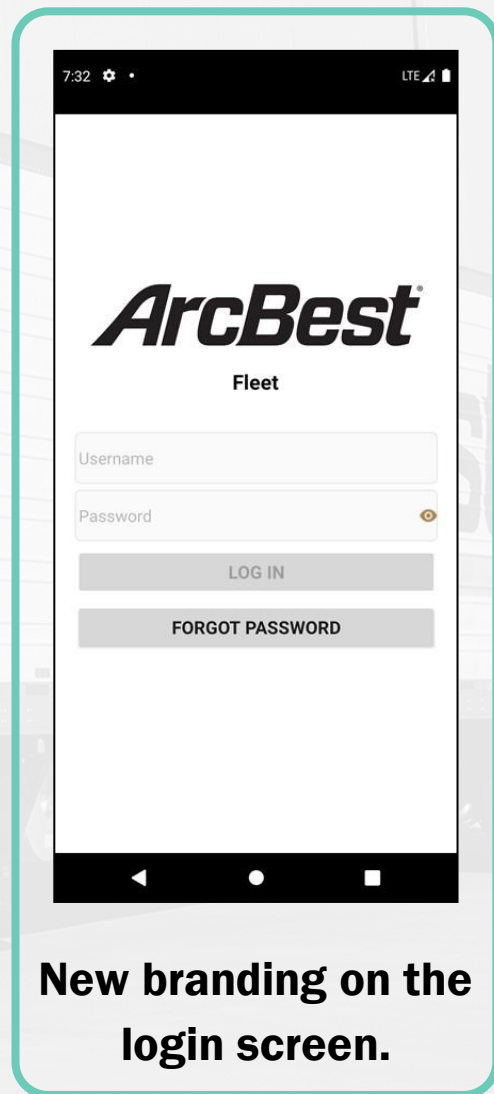
## ArcBest Fleet Mobile App Update

The Panther Fleet Mobile App is now the **ArcBest Fleet Mobile App**. Along with new branding, additional features are included in the update.



Fleet

**New app icon.**



**New branding on the login screen.**

**Beginning March 1, 2023 you will no longer be required to enter an empty move number. These will be paid out upon completion or audit of the empty move.**



## Digital POD

When checking out from the consignee, you will now be prompted to have the receiver enter their name and sign using the app. This eliminates the need for paper PODs and provides an immediate signature for our customers.

**NOTE:** Any BOLs or other hard copies of paperwork must still be turned in via the ArcBest Fleet Mobile app.

Type the POD name here.

After entering the receiver name, tap here to have them sign.

10:33

← Capture Signature

PRO: 20221169971

Shipper: WITTMANN, AZ  
Tuesday 11/15 11:39 AM (EST)

Stop off 1: TUCSON, AZ  
Tuesday 11/15 04:01 PM (EST)

Consignee: LAS CRUCES, NM  
Tuesday 11/15 10:35 PM (EST)

Add OS&D

Name of Acceptor

No Signature Found  
Tap here to sign

Accept without signature

☐ Email copy of DR

Capture Consignee Signature



# Digital POD

## Capturing a Signature

10:33

← Capture Signature

PRO: 20221169971

Shipper: WITTMANN, AZ

Capture Signature

sign above the line

Accept Signature

Cancel

☐ Email copy of DR

Capture Consignee Signature

After tapping the box, this pop-up will open. Have the receiver sign here.

After capturing their signature, tap the “**Accept Signature**” button.



## Digital POD

### Overages Shortages & Damages

Enter overage, shortage,  
and damage (OS&D)  
information here.

Freight type entered here.

Number of pieces and  
comments entered here  
before tapping ***Continue***.

10:33

← Capture Signature

OS&D

Freight is:

☐ Over

☐ Short

☐ Damaged

Freight type:

Tap here to select a freight type

Number of Pieces:

Comments:

Continue

Cancel

Capture Consignee Signature

You will be prompted to capture a POD/receiver name and signature, and OS&D on stop-offs as well, when applicable.



# Shipment Recap

**When you finish a shipment, you will have access to a shipment recap covering the details and important milestones of the shipment.**

**The recap shows information for the shipper, consignee, and stopoffs if there are any on the shipment.**

7:34 • LTE

← Shipment Recap

**PRO #: 20230176374**

**Shipper**  
ARC BEST / PANTHER  
84 MEDINA RD  
MEDINA, OH 44258  
Scheduled at: Monday 01/09 08:02 AM (EST)  
Arrived at: Tuesday 01/10 10:09 AM (EST)  
Departed at: Tuesday 01/10 10:10 AM (EST)

**Departure Data**  
BOL Payment Terms: Prepaid  
Pieces: 12  
Weight: 211  
BOL Number: 1234  
Quantities:  
Parts:  
BOL address match? Yes  
Legally and safely log trip? Yes

**Stop Offs: 1** ▼

**Consignee**  
PANTHER  
123 FAKE  
EAST ORANGE, NJ 07018  
Scheduled at: Monday 01/09 08:02 PM (EST)

7:34 • LTE

← Shipment Recap

**Stop Offs: 1** ▼

**Consignee**  
PANTHER  
123 FAKE  
EAST ORANGE, NJ 07018  
Scheduled at: Monday 01/09 08:02 PM (EST)  
Arrived at: Tuesday 01/10 10:21 AM (EST)  
Departed at: Tuesday 01/10 10:31 AM (EST)

**Departure Data**  
Driver Status: AVAILABLE FOR NEW LOAD  
POD: ZB  
Hours Available: 8  
Empty Move Number: 3221  
Comments: Available  
Date: 01/10/2023  
Time: 07:30  
Accessorials: Detention, StopOff  
Name of Acceptor: ZB  
Signature Captured? Yes  
OS&D Description: Short  
OS&D Unit Type: Container  
OS&D Pieces: 1  
OS&D Comments: 1 container

7:34 • LTE

← Shipment Recap

Driver Status: AVAILABLE FOR NEW LOAD  
POD: ZB  
Hours Available: 8  
Empty Move Number: 3221  
Comments: Available  
Date: 01/10/2023  
Time: 07:30  
Accessorials: Detention, StopOff  
Name of Acceptor: ZB  
Signature Captured? Yes  
OS&D Description: Short  
OS&D Unit Type: Container  
OS&D Pieces: 1  
OS&D Comments: 1 container

**References**  
BOL Number: 1234

**Shipment Offer**  
Weight: 211 lb

**Estimated Mileage**  
Loaded miles: 465 mi  
Deadhead miles: 10 mi

CALL DISPATCH



## Document Statuses

With PODs now digitized, and to streamline the paperwork process, it is highly recommended that you send any shipment paperwork via the ArcBest Fleet Mobile App.

You will have visibility into the status of documents for shipments. Tapping on the information button in the upper right-hand corner provides more information on that status.

The first status is Paperwork Required. You will need to submit paperwork for this shipment.

**PRO: 20220969904**  
Paperwork Required

**Delivered 09/30**  
**Origin: LOS ANGELES, CA**  
Picked up on Wednesday 09/28 01:20 PM (EST)  
**Destination: NAPERVILLE, IL**  
Delivered on Friday 09/30 08:16 AM (EST)  
POD Not Received   BOL Not Received

Upload Documents



More Information

Please submit required paperwork.

Ok



## Document Statuses

**Next is Documents Received, which indicates they have been received but not yet reviewed.**

**PRO: 20221169967**  
Documents Received

**Delivered 11/15**  
**Origin: CLEVELAND, OH**  
Picked up on Monday 11/14 11:00 AM (EST)  
**Destination: ALDEN, IL**  
Delivered on Tuesday 11/15 06:00 PM (EST)  
1 POD Received   BOL Not Received

Upload Documents

### More Information

We've received your documents and typically begin reviewing them within 2-3 business days.

Ok

**The next status is Documents Under Review, meaning they are being reviewed and the acceptance or rejection will be updated within 2-3 business days.**

**PRO: 20220969861**  
Documents Under Review

**Delivered 09/03**  
**Origin: LAS VEGAS, NV**  
Picked up on Thursday 09/01 11:16 AM (EST)  
**Destination: CINCINNATI, OH**  
Delivered on Saturday 09/03 05:10 AM (EST)  
POD Not Received   1 BOL Received

Upload Documents

### More Information

We're reviewing your documents and typically finish reviewing them within 2-3 business days.

Ok



## Document Statuses

**After documents are accepted, the shipment goes into Ready to Pay status. This indicates that you will be paid for this Pro on your next settlement.**

**PRO: 20220969915**  
Ready to Pay

**Delivered 09/30**  
**Origin: MOORPARK, CA**  
Picked up on Friday 09/30 11:35 AM (EST)  
**Destination: COMPTON, CA**  
Delivered on Friday 09/30 01:34 PM (EST)  
POD Not Received BOL Not Received

Upload Documents

### More Information

All paperwork has been reviewed, payment has been approved, and will be on the next eligible settlement.

Ok

**After payment is submitted for a Pro, the status will change to Paid.**

**PRO: 20220969905**  
Paid

**Delivered 09/30**  
**Origin: RENO, NV**  
Picked up on Wednesday 09/28 01:22 PM (EST)  
**Destination: AKRON, OH**  
Delivered on Friday 09/30 02:09 PM (EST)  
POD Not Received BOL Not Received

Upload Documents

### More Information

Payment sent.

Ok



## Document Statuses

If you haven't submitted paperwork for 72 hours after delivery, the status changes to **Paperwork Overdue**.

**PRO: 20220969903**  
Paperwork Overdue

**Delivered 09/30**  
**Origin: NAPERVILLE, IL**  
Picked up on Wednesday 09/28 01:16 PM (EST)  
**Destination: RENO, NV**  
Delivered on Friday 09/30 05:57 AM (EST)  
POD Not Received   BOL Not Received

Upload Documents



### More Information

We have not received documents required for this shipment. Please submit all required documents.

Ok

There are two statuses for paperwork that has been rejected. The first is **Illegible POD**.

**PRO: 20220969889**  
Illegible POD

**Delivered 09/28**  
**Origin: NAPERVILLE, IL**  
Picked up on Monday 09/26 01:28 PM (EST)  
**Destination: RENO, NV**  
Delivered on Wednesday 09/28 06:09 AM (EST)  
Resubmit POD   BOL Not Received

Upload Documents



### More Information

We reviewed your POD and determined it was illegible. Please resubmit.

Ok



## Document Statuses

The second status for rejected paperwork is **Illegible BOL and POD**.

**PRO: 20220969891**  
Illegible BOL and POD

**Delivered 09/27**  
**Origin: RENO, NV**  
Picked up on Monday 09/26 01:33 PM (EST)  
**Destination: LOS ANGELES, CA**  
Delivered on Tuesday 09/27 01:10 AM (EST)  
Resubmit POD   Resubmit BOL

Upload Documents

### More Information

We reviewed your BOL and POD and determined they were illegible. Please resubmit.

Ok

**Paperwork resubmitted for any reason will be moved to the end of the queue.**

**NOTE: Paperwork statuses will only be accurate for paperwork you submit via the ArcBest Fleet Mobile App.**



## Copy Address Feature

Another new feature in the ArcBest Fleet Mobile App is the ability to copy addresses. In the below screenshot, you can tap the icon to copy the shipper address and will receive a popup with a confirmation that it has been copied.

Once copied, the address can be pasted to a GPS/navigation app.

1:07

← Shipment Offer

**PRO #:** 20221269983

**Dispatcher:** uddodso

📍 Corinth, MS

as of Tuesday, 11/22/2022 | 03:34 PM (EST)

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**Shipper**

I PASSED MY DRUG TEST

16010 SO. VIRGINIA STREET

RENO, NV 89511

Wednesday, 12/07/2022 | 06:39 PM (EST)

Estimated time to pickup: -20 hours -22 minutes

**Note:**

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**Stop Offs:** 1 ▼

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**Consignee**

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OFFER AMOUNT

**\$3,380.81**

ACCEPT OFFER

DECLINE

### Clipboard

Shipper address copied to clipboard.

OK



## Contractor Accessorials

When you check out from the Consignee, there is an option to select the accessorials to be included in your settlement.

1:24 3G

← Out at Consignee

POD  
ZB

Status  
Tap here to select a status

Status Comments

Select all that apply to this shipment

DETENTION	LAYOVER
STOP OFF	SCALE TICKETS
BORDER CROSSING	DEADHEAD

Hours Available Empty Move Number

Comments

CHECK OUT AT CONSIGNEE

**No accessorials  
selected.**

1:25 3G

← Out at Consignee

POD  
ZB

Status  
AVAILABLE FOR NEW LOAD

Status Comments

Select all that apply to this shipment

DETENTION	3 LAYOVER DAYS
STOP OFF	SCALE TICKETS
BORDER CROSSING	DEADHEAD

Hours Available Empty Move Number

Comments

CHECK OUT AT CONSIGNEE

**Accessorials  
selected.**



## Contractor Accessorials

**When adding layover, you will be prompted to select the number of days to include. Tapping an accessorial a second time will unselect it.**

**If the number of days of layover needs to be corrected, it must be unselected and reselected, with the correct number of days.**

The screenshot shows a mobile application interface for a truck driver. The background is a faded image of an ArcBest semi-truck. The app screen has a dark header with a back arrow and the text 'Out at Consignee'. Below the header, there is a 'POD' field with the value 'ZB'. The 'Status' is 'AVAILABLE FOR NEW LOAD'. A white modal box is open in the center, titled 'Select layover days', with options for '1 day', '2 days', '3 days', '4 days', and '5 days'. A 'CANCEL' button is at the bottom of the modal. Below the modal, there is a 'Comments' field and a large brown button labeled 'CHECK OUT AT CONSIGNEE'. The bottom of the screen shows the Android navigation bar.